

# **USER MANUAL**

# SUPPLY, DESIGN, DEVELOPMENT, INSTALLATION, TESTING, COMMISSIONING AND MAINTENANCE OF REGISTRATION SOFTWARE FOR FEDERATION OF INVESTMENT MANAGERS MALAYSIA (FIMM)

MODULE: CONTINUING PROFESSIONAL DEVELOPMENT (CPD)
GROUP: CONSULTANT

| AGENCY NAME      | •• | FEDERATION OF INVESTMENT MANAGERS MALAYSIA (FIMM) |
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# **DOCUMENT DESCRIPTION**

This document is prepared to explain how to use the FCS system. This user manual explains the functions and step by step how to use the system completely to the users involved.

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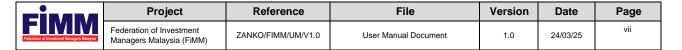
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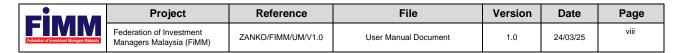
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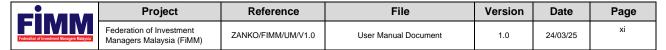
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# **ACRONYM**

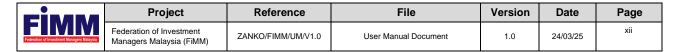
| ACRONYM        | DESCRIPTION   |
|----------------|---|
| 7.0.1.0.1.1.11 |   |
| AAR            | Alternate Authorized Representative                         |
| AMLCFT         | Anti-Money Laundering/Combating the Financing of Terrorism  |
| AMSF           | Annual Membership Subscription Fee                          |
| AR             | Authorized Representative                                   |
| AUM            | Asset Under Management                                      |
| BOD            | Board of Directors  |
| CAS            | Consultant Alert  |
| CEILLI         | Certificate Examination in Investment-Linked Life Insurance |
| CEO            | Chief Executive Officer                                     |
| CFP            | Certified Financial Planner                                 |
| ChFC           | Chartered Financial Consultant                              |
| CMSRL          | Capital Market Services Representative License              |
| CPD            | Continuing Professional Development                         |
| CPRA           | Corporate Private Retirement Scheme Adviser                 |
| CPRE           | Computerized Private Retirement Scheme Examination          |
| CSD            | Corporate Services Division                                 |
| CUTA           | Corporate UTS Adviser                                       |
| CUTE           | Computerized Unit Trust Examination                         |
| DMS            | Document Management Storage                                 |
| FIMM           | Federation of Investment Managers Malaysia                  |
| FMS            | Funds Malaysia System                                       |
| GM             | General Manager   |

| ACRONYM | DESCRIPTION                                     |
|---------|---|
| HOD     | Head of Department                              |
| ID      | Industry Development                            |
| IFP     | Islamic Financial Planner                       |
| IPRA    | Institutional Private Retirement Scheme Adviser |
| ISD     | Industry Services Division                      |
| IUTA    | Institutional Unit Trust Scheme Adviser         |
| KYC     | Know Your Customer                              |
| LRA     | Legal and Regulatory Affairs                    |
| MOF     | Ministry of Finance                             |
| NAV     | Net Asset Value                                 |
| NRIC    | National Registration Identity Card             |
| OTP     | One Time Password                               |
| PDS     | Professional Development and Services           |
| PRC     | Private Retirement Scheme Consultant            |
| PRP     | Private Retirement Scheme Provider              |
| PRS     | Private Retirement Scheme                       |
| R&A     | Research and Analytics                          |
| RD      | Registration Department                         |
| RFP     | Registered Financial Planner                    |
| RSD     | Regulatory Services Division                    |
| SC      | Security Commission Malaysia                    |
| SRFP    | Shariah Registered Financial Planner            |
| SRS     | System Requirement Specification                |



| ACRONYM | DESCRIPTION                   |
|---------|-------------------------------|
| SD      | Supervision Department        |
| UML     | Unified Modelling Language    |
| UTC     | Unit Trust Consultant         |
| UTMC    | Unit Trust Management Company |
| UTS     | Unit Trust Scheme             |
| OR      | Official Receipt              |
| CN      | Credit Note                   |
| IDD     | Integration Design Document   |

Table 1: Acronym Table



# **ABBREVIATIONS ROLE**

| Abbreviation | DESCRIPTION   |
|--------------|---------------|
| C-CON        | Consultant    |
| D-CPD-MKR    | CPD - Maker   |
| F-PDSU       | FIMM PDS User |

Table 2: Abbreviation Role Table

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### **CHAPTER 1: INTRODUCTION**

The **FCS System User Manual** is designed to provide users with a comprehensive guide to effectively utilizing the **FCS system**. This manual serves as a reference document to help users understand the system's functionalities, features, and processes to ensure smooth operation and efficient task completion.

By following the instructions in this manual, users will be able to navigate the system with ease, perform necessary actions, and troubleshoot common issues. The manual is structured to accommodate both new and existing users, offering clear step-by-step guidance for system access and usage.

### **Purpose**

The purpose of this manual is to equip users with the essential knowledge required to maximize the benefits of the **FCS system**. It provides:

- A detailed overview of the system's functions and capabilities to help users understand its key features.
- Step-by-step instructions on accessing and operating the system efficiently.
- Guidelines on alternative modes of operation and contingencies in case of system issues or errors.
- Best practices and recommendations for optimal system use.

This manual ensures that users can confidently navigate the system while maintaining security, accuracy, and efficiency in their tasks.

### **Contact Information**

If users require further assistance or encounter any issues while using the FCS system, they can contact the Federation of Investment Managers Malaysia (FIMM) for support.

### **Support Contact Details:**

Phone: [Insert Contact Number]

Email: [Insert Support Email]

Website: [Insert FIMM Website]

### **CHAPTER 2: GENERAL SYSTEM INSTRUCTION**

### 2.1 User Log in

The FCS system application is accessible only to registered users. Each user will be provided with a unique User ID and password to log in securely.

To access the system, users must navigate to the **main login page** ([Insert URL]) and enter their credentials. For first-time users, an initial login setup may be required to activate their accounts.

### For security reasons:

- Users should keep their login credentials confidential.
- Passwords should be changed periodically to enhance security.
- In case of forgotten credentials, users can use the **"Forgot Password?"** option to reset their password.

### **Steps to Open the FCS System Website:**

- 1. Launch your web browser (Google Chrome, Mozilla Firefox, Microsoft Edge, etc.)
- 2. Enter the FCS System URL in the address bar and press Enter.
- 3. The **login page** will appear, allowing users to enter their credentials.

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# 2.1.1 Log in

### **Access the Login Page**

- 1. On the homepage, locate the 'Log in' button and click it.
- 2. In the User ID field, enter your registered User ID.
- 3. In the **Password** field, enter your **password**.

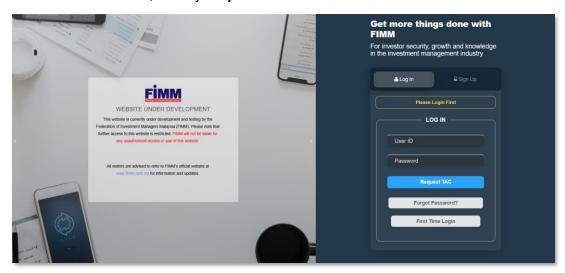


Diagram 1: FCS Homepage Display

### **Enter Your Credentials**

- 4. System will show sign in page, User need to insert this item
  - User ID
  - Password
  - TAC

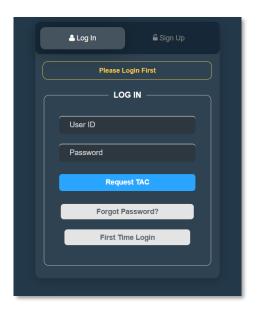


Diagram 2: Log in Display

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### **Successful Login**

5. Click Login button and the system will be redirected to the FCS System dashboard.

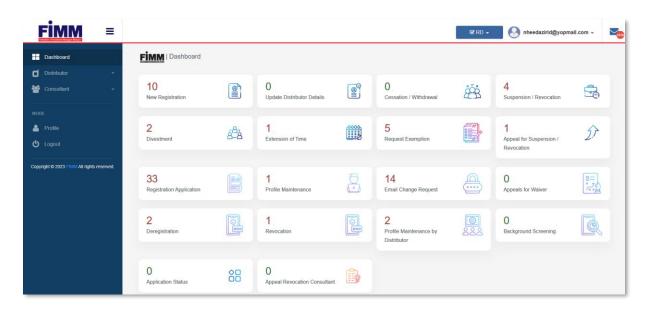


Diagram 3: User Dashboard

6. If log in not successful, the system will display an error message.



Diagram 4: Incorrect User Id and Password Message Display

- 7. User need to re-enter id, password or verification and click button.
- 8. If user still cannot log in to the system. Please call system administrator.

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# 2.1.2 Update Account and Password

### **Update Account**

1. Click icon at the far right of the system. The system will display Profile update submenu.

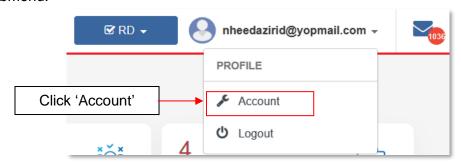


Diagram 5:Profile Submenu

- 2. Click 'Account' and system will show profile update page.
  - i. User can update the following information
    - Profile Picture
    - Email
    - Phone Number (Request TAC)
    - TAC number
  - ii. Click Save Image button and system will update profile picture.
     iii. Click Verify Email button and system will send email verification to your email.
     iv. Click Save Phone Number button and system will update the phone number.

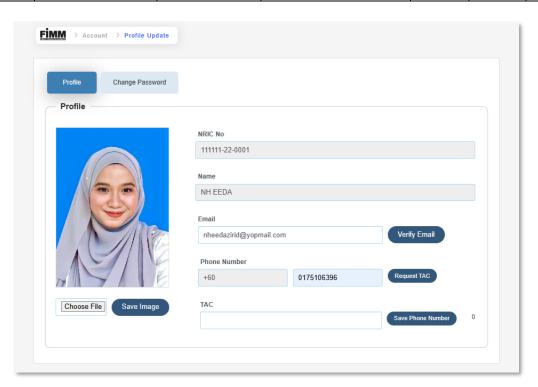


Diagram 6: My Profile Display

### **Update Password**

3. Click 'Change Password' at account page. System will display Change Password page.

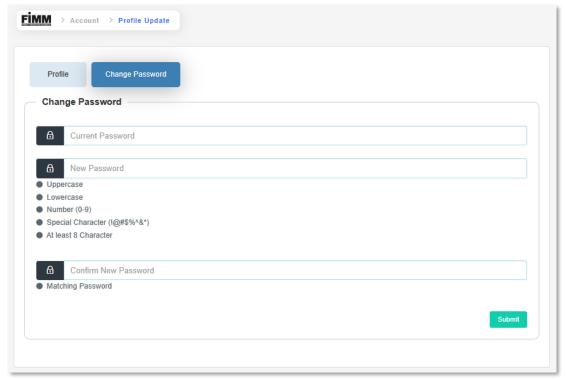


Diagram 7: Reset Password Page

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- a. User can insert information
  - Current Password
  - New Password
  - Confirmation New Password
- b. Click button to update new password.
  - i. If the entered password does not meet the format, the system will display error message.



Diagram 8: Error Message Display

ii. If the current password entered is not the same, the system displays an error message.

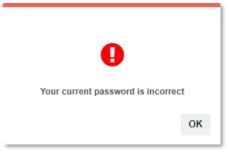


Diagram 9: Error Message Display

iii. If the password is successfully updated, the system displays a notification message.

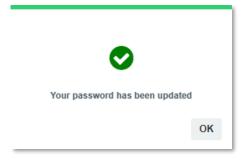


Diagram 10: Successful Message Display

# 2.1.3 Forgot Password

1. Click 'Forgot Password'

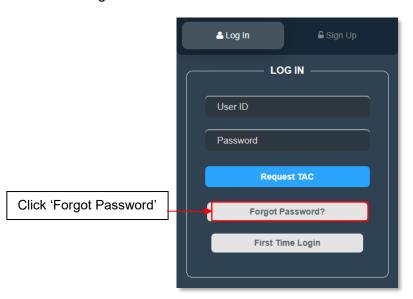


Diagram 11: Log In Display

2. The system will display the 'Forgot Password' page. The user needs to enter their User ID and click Submit button.

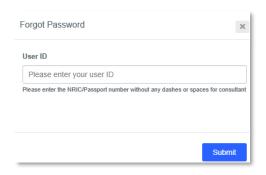


Diagram 12: Forgot Password Page

3. If the User ID exists, the system will display a notification message and send an email verification link to the registered email

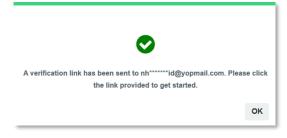


Diagram 13: Notification Message Display

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4. User will receive a password reset email and needs to click on 'Here' to proceed.



Diagram 14: Email Reset Password

- 5. The system will display the 'Reset Password' page. The user needs to enter:
  - New Password
  - Confirm Password
- 6. Click submit button and the user will be logged in with the new password.

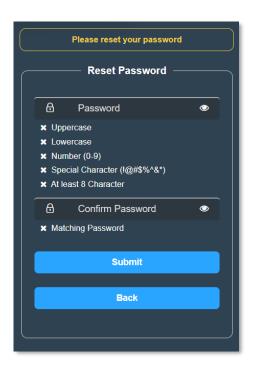


Diagram 15: Reset Password Page

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# 2.1.4 Multiple Role

1. Click the role icon at the far right of the system. If the user has multiple roles, the system will display a list of available roles. The user can select the preferred role.

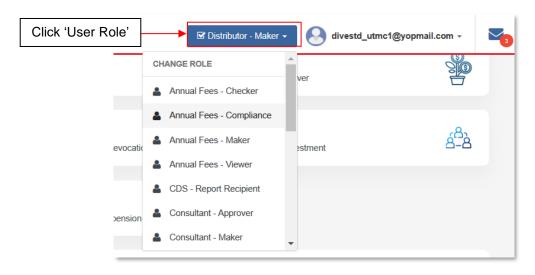


Diagram 16: Change Role

# 2.1.5 Log Out

- 1. Click the icon at the far right of the system. The system will display the Profile submenu.
- 2. Click 'Logout'. The system will redirect the user to the portal.

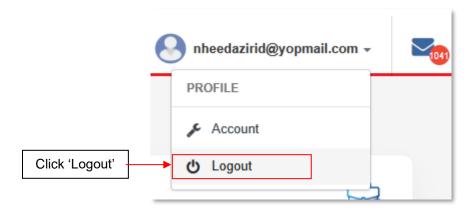
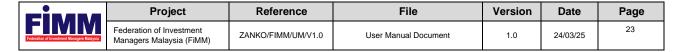


Diagram 17: Logout



### 2.2 Dashboard

## 2.2.1 Pending Task

- 1. Click the 'Dashboard' menu. The system will display the Dashboard page.
- 2. Dashboard will show the user's Pending Tasks. User clicks the Action button, and the system will display the Pending Application Task page.

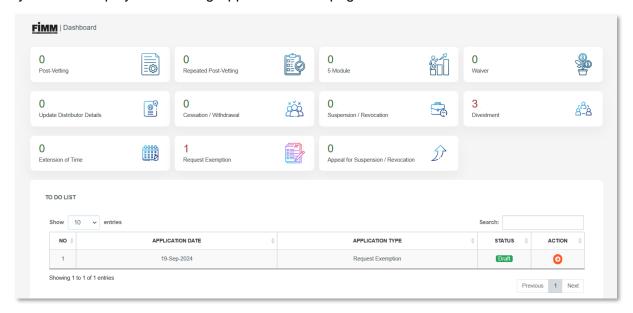


Diagram 18: Dashboard

### 2.2.2 Dashboard Notification

1. Click the notification icon at the far right of the system. The system will display the list of notification message.

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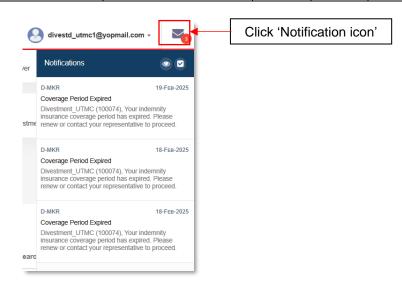


Diagram 19: Dashboard Notification

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# CHAPTER 3: CONTINUING PROFESSIONAL DEVELOPMENT (CPD) MODULE

The CPD Management Module (M05) is part of the Federation of Investment Managers Malaysia (FIMM) Registration System and is designed to facilitate and regulate the Continuing Professional Development (CPD) activities for industry professionals. It ensures compliance with training requirements, manages program approvals, and tracks CPD points.

Sub-Modules of the CPD Management Module:

### 1. Post-Vetting

- Evaluates CPD programs after they have been conducted.
- Assigns or deducts CPD points based on compliance with requirements.

### 2. Repeated Post-Vetting

- Allows distributors to resubmit CPD programs for evaluation if required.
- Provides an option to update details and participant listings.

### 3. Training Provider Management

- Manages the registration and approval of CPD training providers.
- Includes verification of company details and supporting document

### 4. Pre-Vetting

- Approves CPD programs before they are conducted.
- Evaluates program content, speakers, and supporting documents.

### 5. Repeated Pre-Vetting

- Enables training providers to update and resubmit pre-approved programs.
- Supports modifications to training dates, speakers, and participant listings.

### 6. 5 Module CPD Submission

- Manages CPD point collection based on five modules:
  - a) Reading
  - b) Writing
  - c) Teaching
  - d) Qualification
  - e) FPAM (Financial Planning Association of Malaysia)
- Allows consultants and distributors to submit CPD activities.

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### 7. Waiver

- Facilitates the submission and approval of CPD waivers.
- Grants exemptions based on predefined eligibility criteria.

### 8. Revocation

- Allows FIMM to revoke CPD points for non-compliance.
- Includes an appeal process for disputing revocations.

### 9. Apprentice Program

- Tracks and manages apprentice training programs.
- Ensures reporting and verification of training activities.

### 10. Program Cancellation

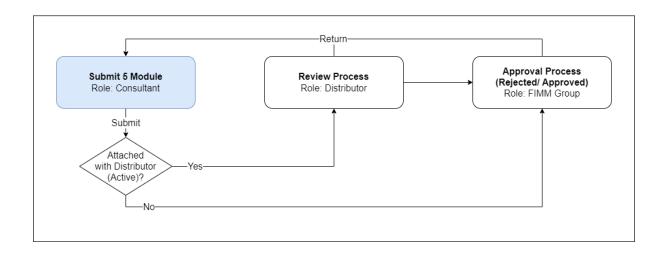
- Manages the cancellation of CPD programs.
- Requires re-submission of participant listings for compliance tracking..

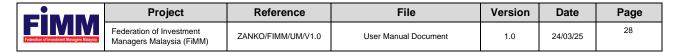
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### **3.1 5** Module

# 3.1.1 Submit 5 Module by Consultant

### 3.1.1.1 Process Flow





# 3.1.2 Manual Step

### **Submit Program**

1. Click menu Continuing Professional Development. System will display submenu under Continuing Professional Development.



Diagram 20: Menu

2. Click submenu 5 Module.

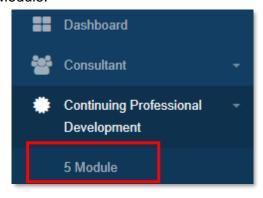
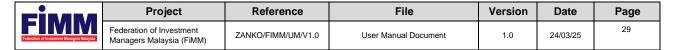


Diagram 21: Submenu



3. System will show List of 5 Module.

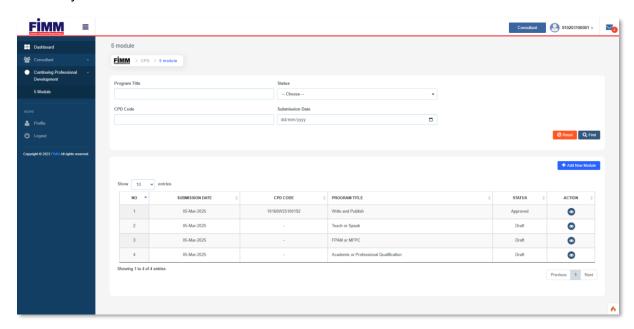


Diagram 22: List 5 Module

4. User can filter the list by either one or more of and click



- **Program Title** i.
  - Status
  - ii. **CPD** Code iii.
  - **Submission Date** iν.

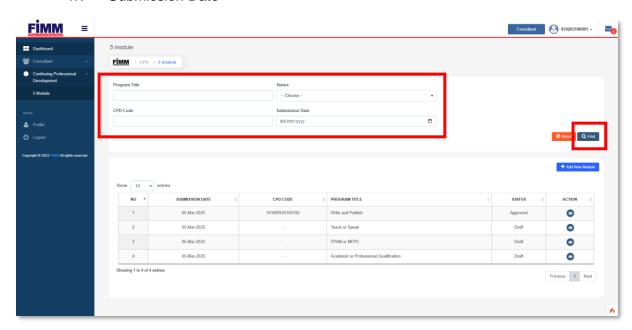


Diagram 23: Filter

5. User click Reset to clear the filter.

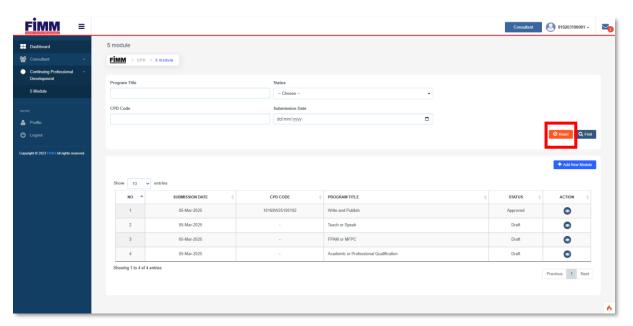


Diagram 24: Reset

6. User can choose total entries to display per page.

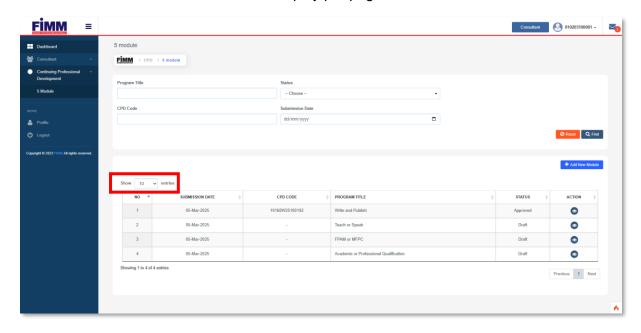
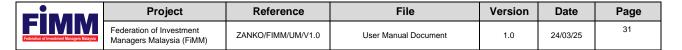


Diagram 25: Filter Total Entries



7. System will show number of entries at the bottom of the list.

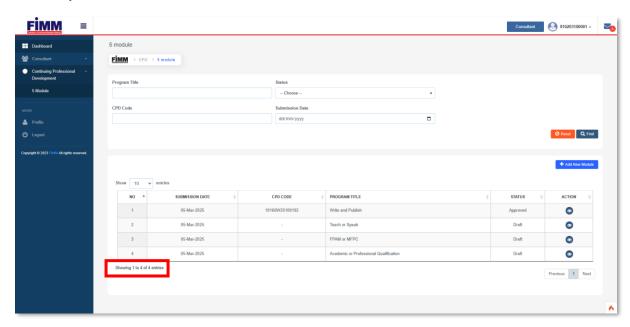


Diagram 26: Total Entries

8. System will show pagination at the bottom of the list. User click on the numbers and system will show the listing on the next page.

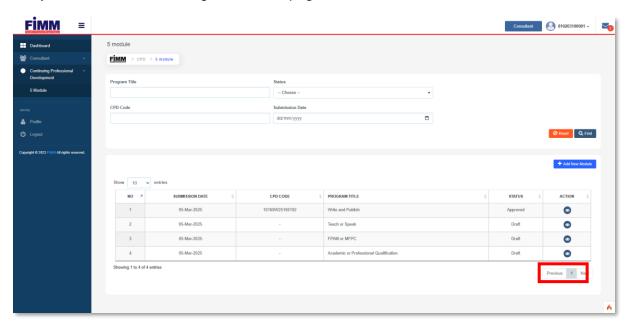


Diagram 27: Pagination



9. Click to submit new 5 Module.

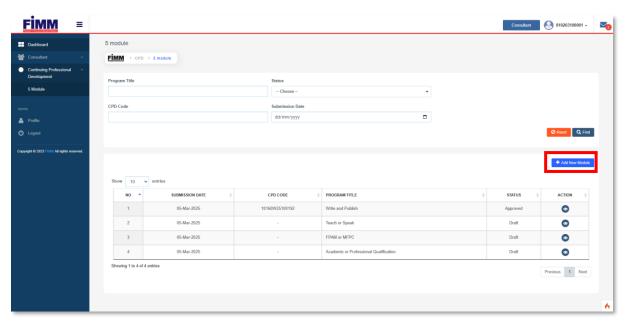
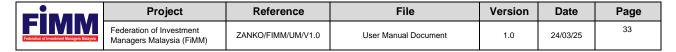


Diagram 28: Submit 5 Module

- 10. System will display this form. User fill in the details:
  - i. Consultant Details
    - a) Name
    - b) NRIC/ Passport No
    - c) FIMM No
    - d) Phone Number
    - e) Distributor Name
    - f) Distributor Code



### ii. Application Details

a) Category (Choose from Dropdown)

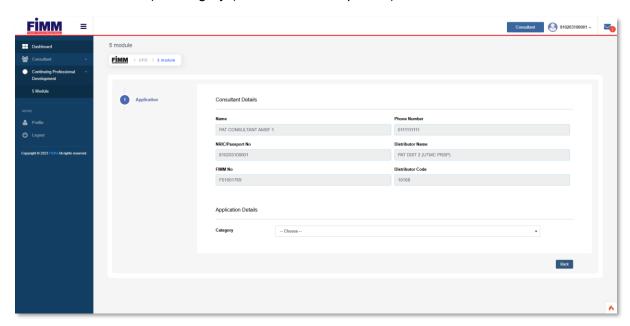


Diagram 29: Form 5 Module

iii. User click to go back to List of 5 Module.

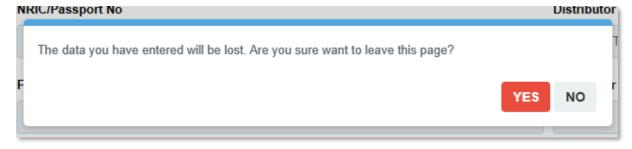


Diagram 30: Popup Message



iv. User click Proceed to go to the next form.

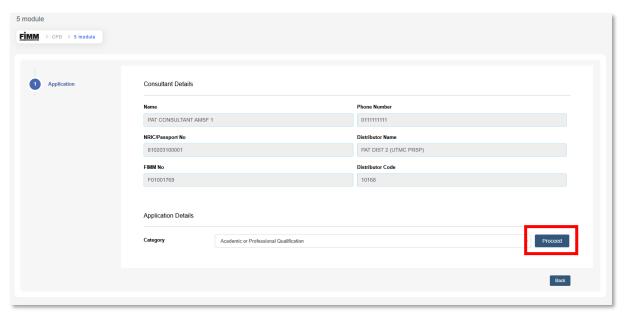


Diagram 31: Form 5 Module



11. System will display this form. User fill in the details.

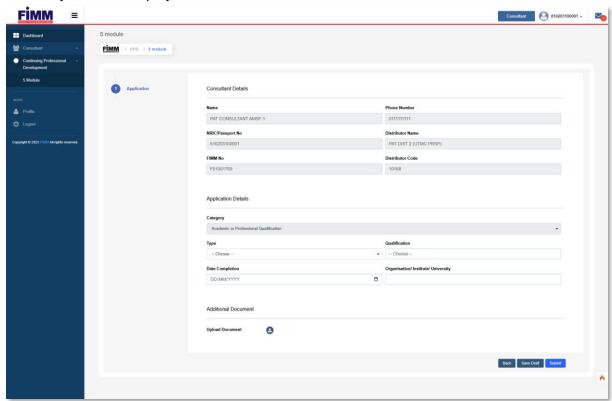


Diagram 32: Form 5 Module

- i. Consultant Details
  - a) Name
  - b) Phone Number
  - c) NRIC/ Passport No
  - d) Distributor Name
  - e) FIMM No
  - f) Distributor Code

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- ii. If Category = Academic or Professional Qualification Program Details
  - a) Category
  - b) Type
  - c) Qualification
  - d) Date of Completion
  - e) Organisation/Institute/University

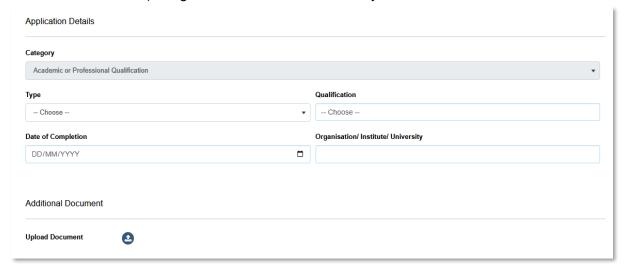


Diagram 33: Form 5 Module

### If Category = FPAM or MFPC

- a) Category
- b) Type
- c) Module
- d) Date of Completion
- e) Organisation/Institute/University

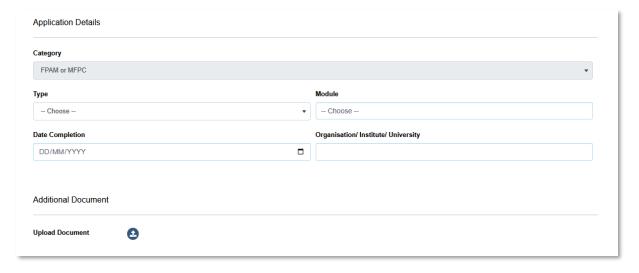
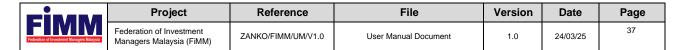


Diagram 34: Form 5 Module



### If Category = Teach or Speak

- a) Category
- b) Title
- c) Date
- d) Venue
- e) Organizer
- f) Start Time
- g) End Time

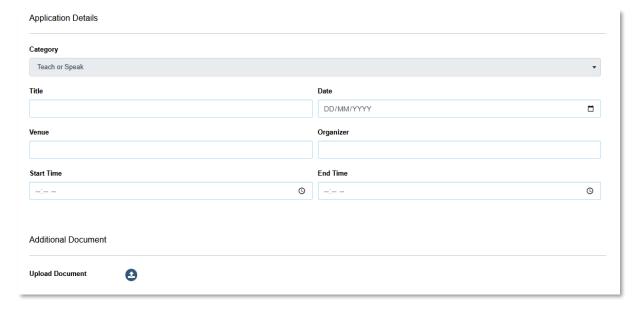
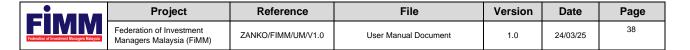


Diagram 35: Form 5 Module

If Category = Write and Publish

- a) Category
- b) Type
- c) Title
- d) Date of Published
- e) Publisher



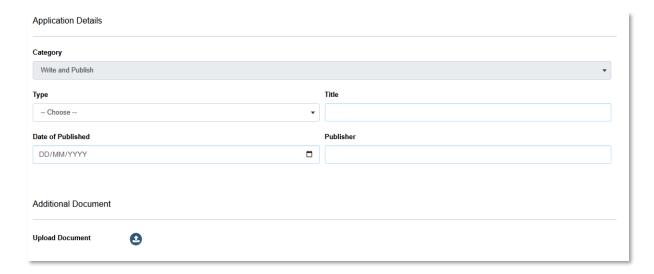


Diagram 36: Form 5 Module

- iii. Additional Document
  - a) Upload Document
- iv. User click to upload file.



Diagram 37: Form 5 Module

v. System will display a popup.

a) Upload

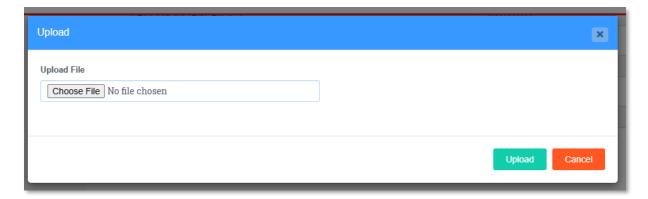


Diagram 38: Upload

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vi. User click

Cancel to cancel upload and close the page.

vii. User click

to upload new file.

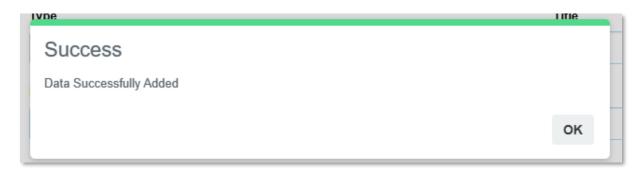


Diagram 39: Popup Message

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viii. System will display error message if the file exceeds 2 MB.



Diagram 40: Error Message

ix. User click to go back to List of 5 Module.

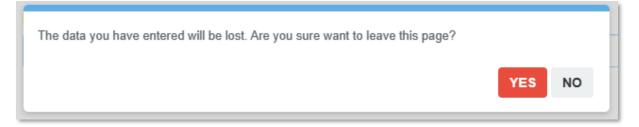
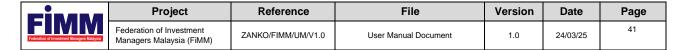


Diagram 41: Popup Message

x. User click Save Draft to save the application as draft.



Diagram 42: Popup Message



Submit Submit

xi. User click to submit the application to FIMM/ Distributor.

### Notes:

• If consultant is not attached to any Distributor (i.e. Terminated), the application will be sent to FIMM PDS.

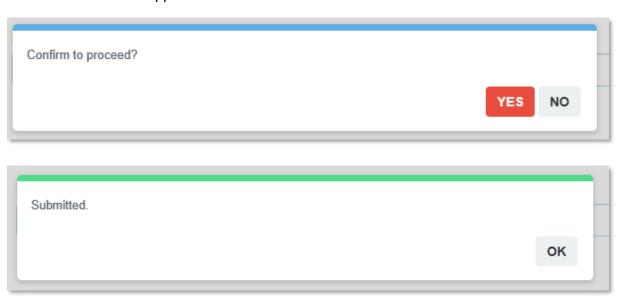
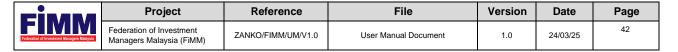


Diagram 43: Popup Message



### **View Application and Log**

12. In List of 5 Module, user can view applications for all statuses. User click .

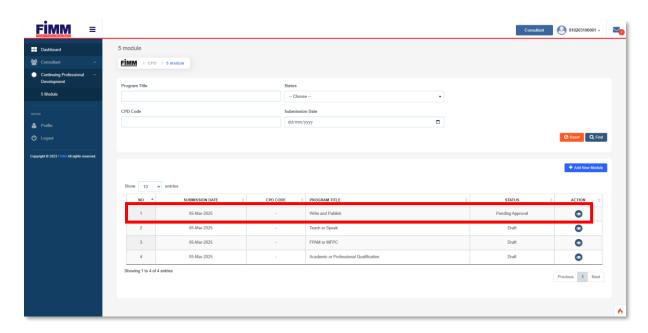
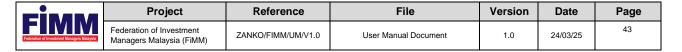


Diagram 44: List 5 Module



### 13. System will display:

### i. Tab Details

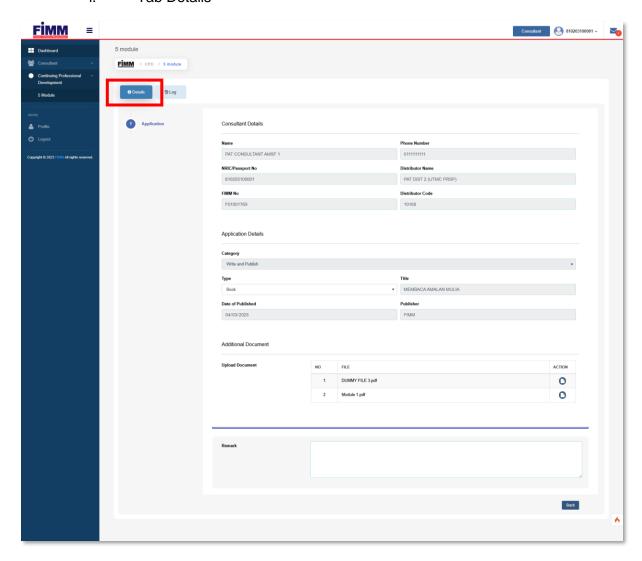


Diagram 45: Form

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- ii. Tab Log (Log history of the application):
  - a) Date
  - b) Process
  - c) From
  - d) Status
  - e) Remarks

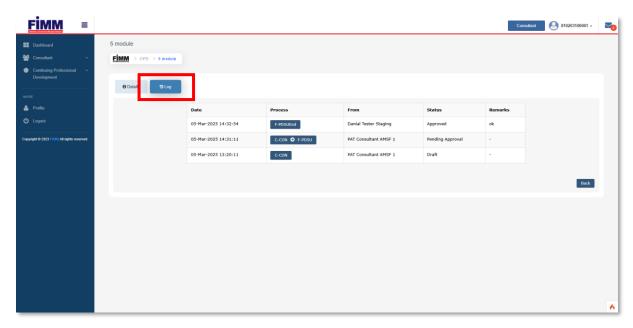


Diagram 46: Log