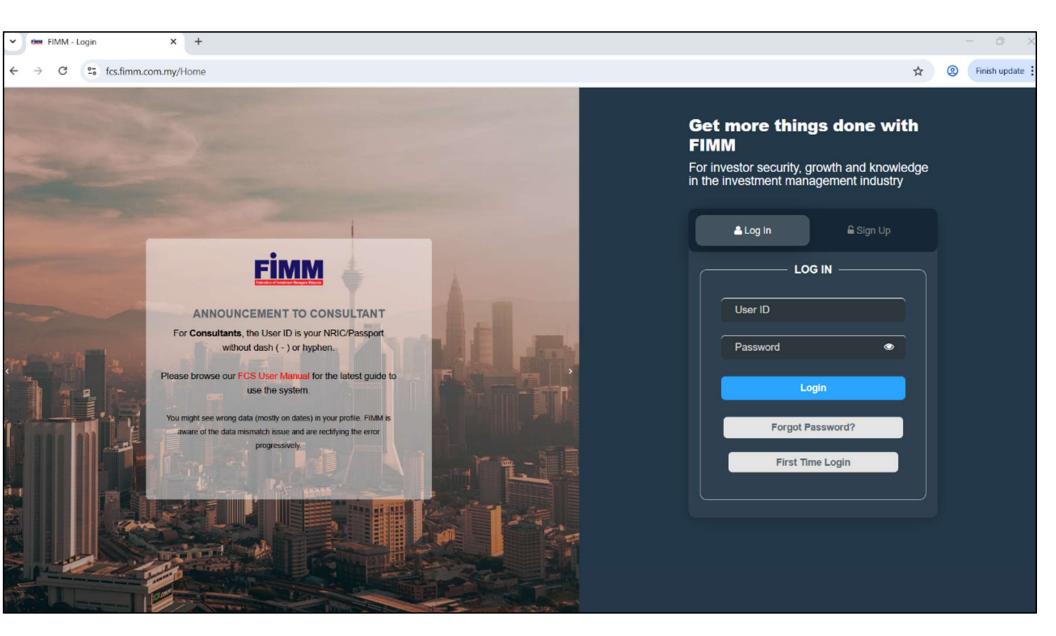


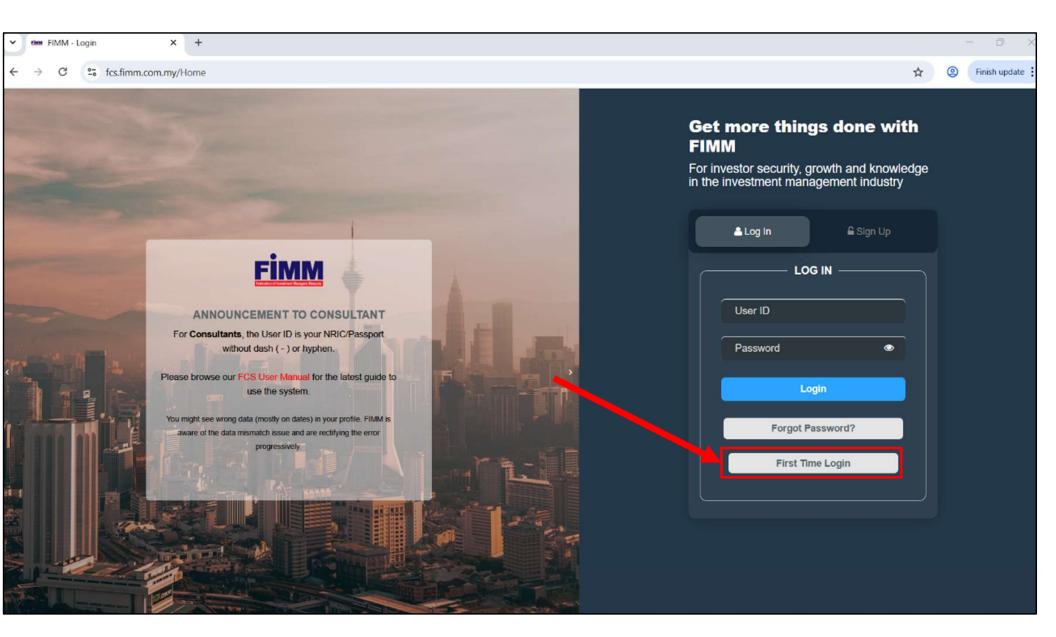
For users who have never logged in to FCS before, please complete the **First Time Login** process.

Quick Guide for Active Consultant

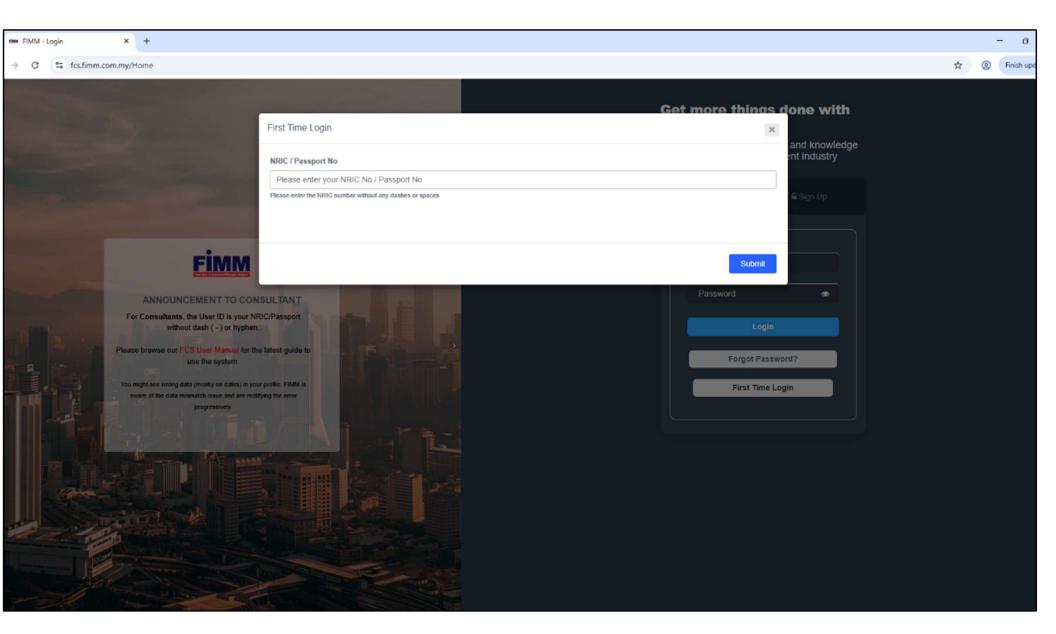
- This Quick Guide is intended for Active Consultants who are attached to a distributor.
- The consultant has not logged in to FCS at all.



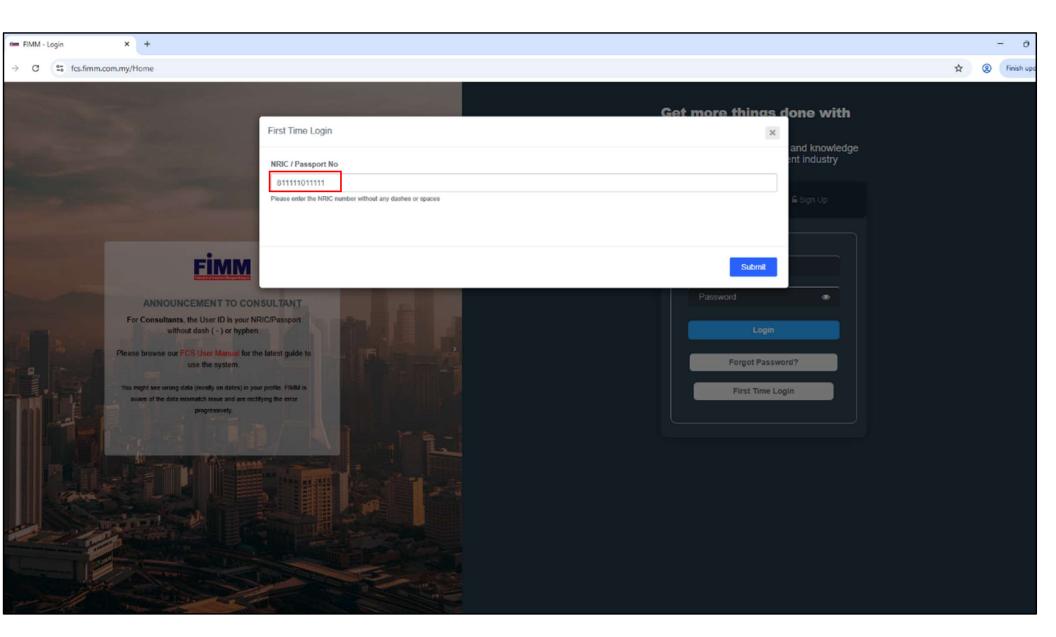
First, open a web browser (such as Google Chrome or Microsoft Edge). Then, go to https://fcs.fimm.com.my.



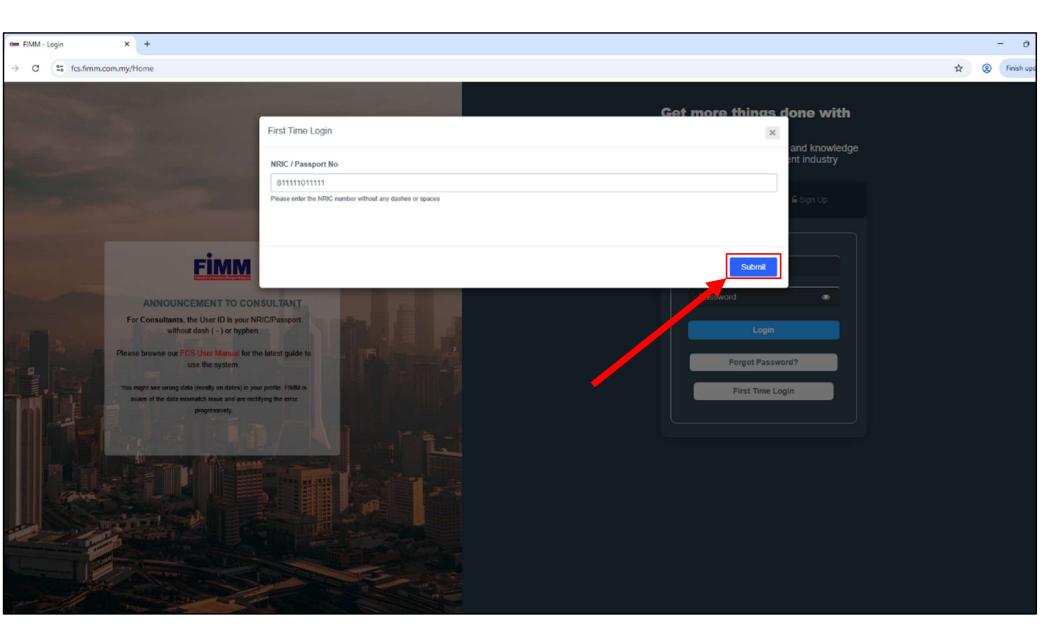
Click 'First Time Login' button (red arrow).



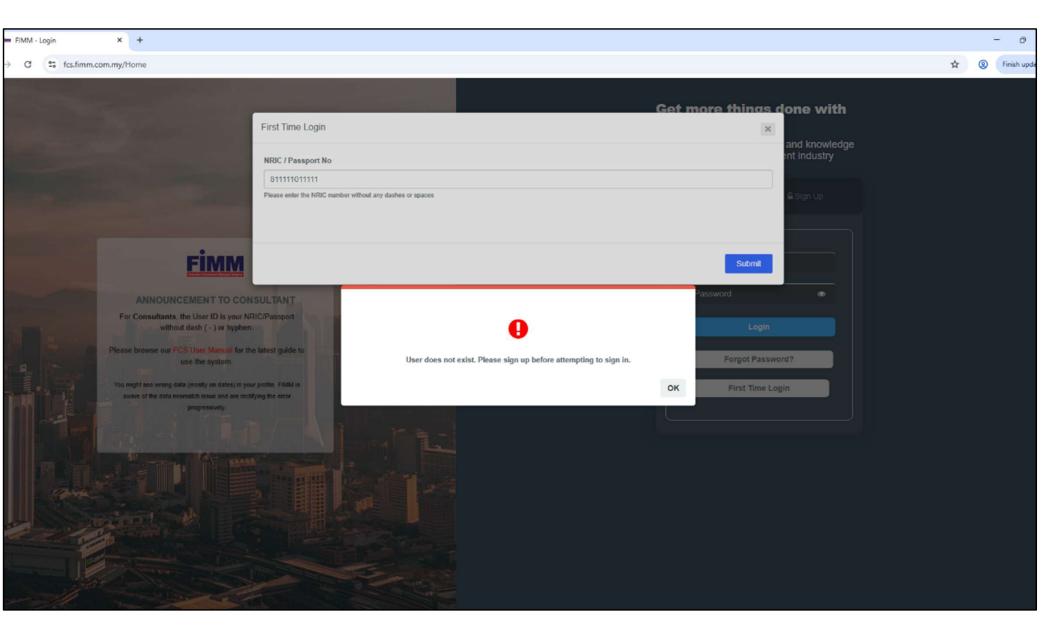
Enter your Malaysia NRIC number or if you are a foreigner, use your registered valid Passport No.



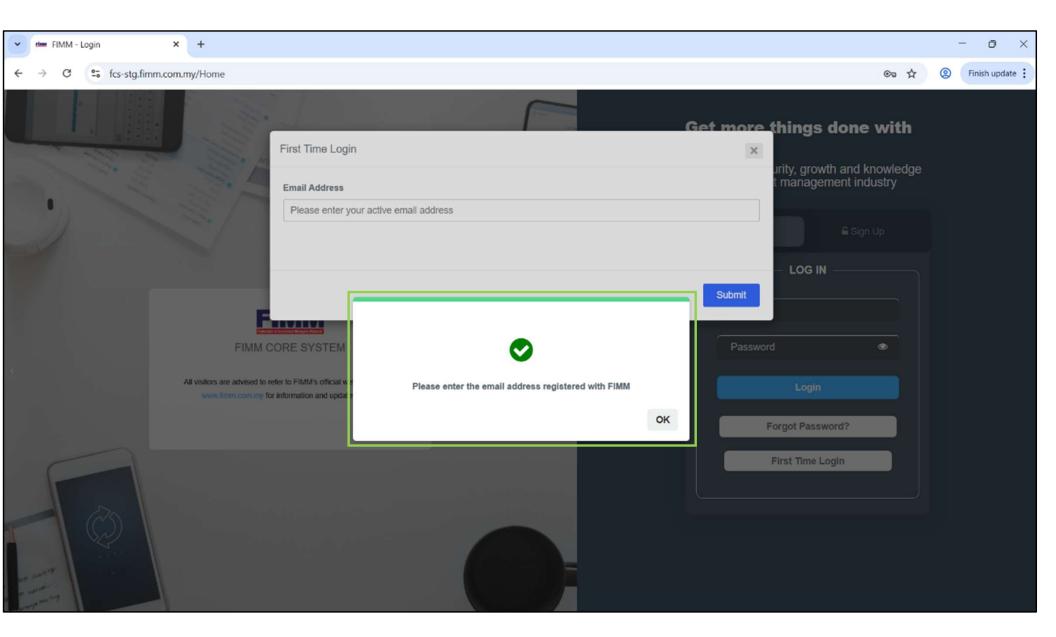
Enter your registered IC number



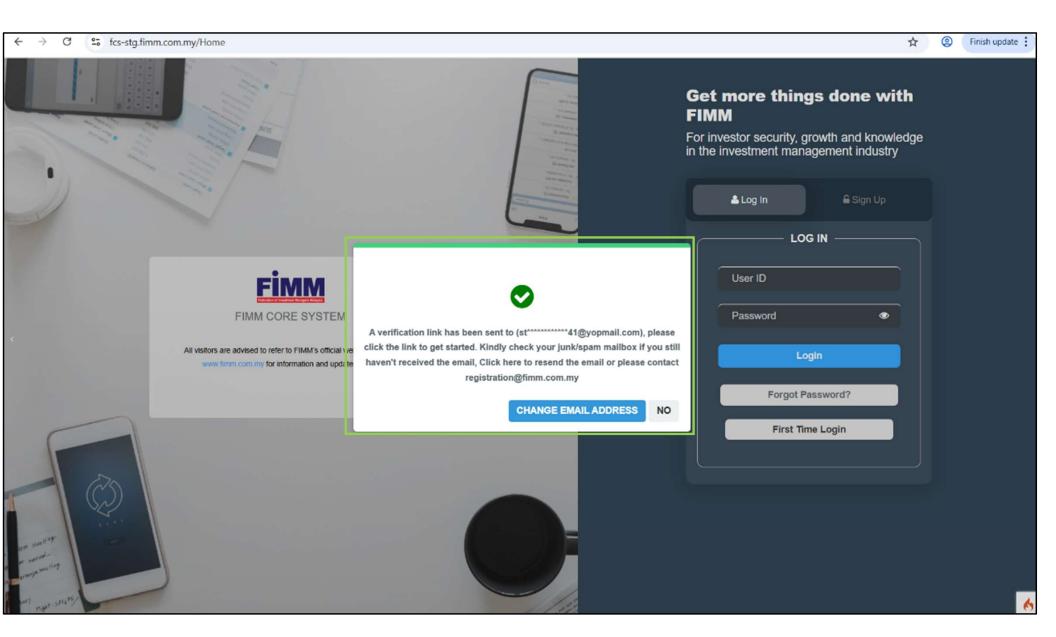
Click 'Submit' (red arrow).



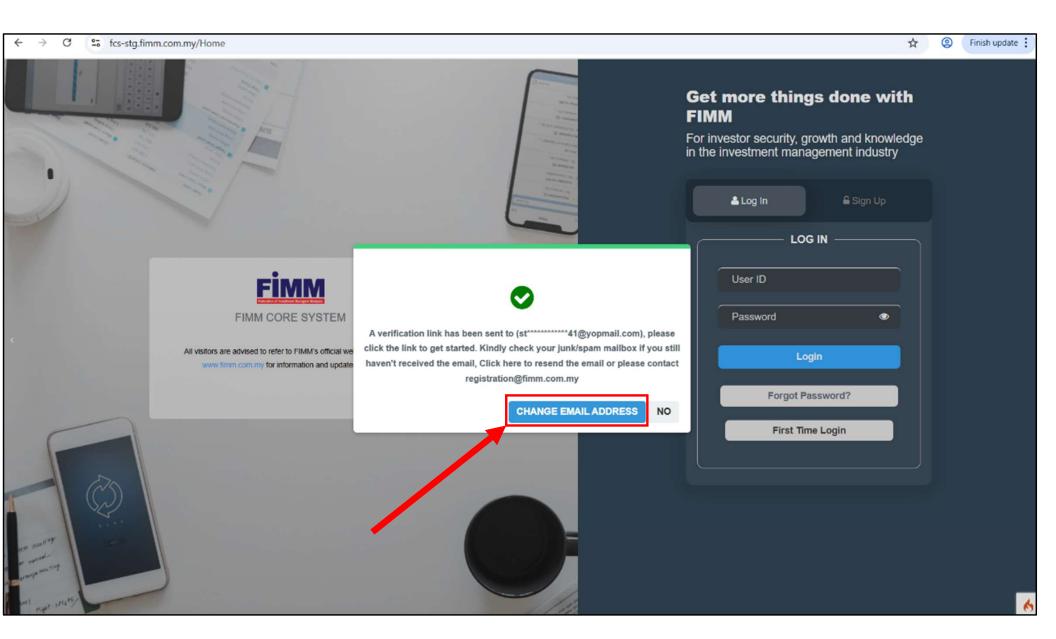
If you receive error: User does not exist. Please sign up before attempting to sign in, <u>please double check your IC number or your status via the IMCA: FIMM Website</u> (https://fcs.fimm.com.my/publics#nav-cons).



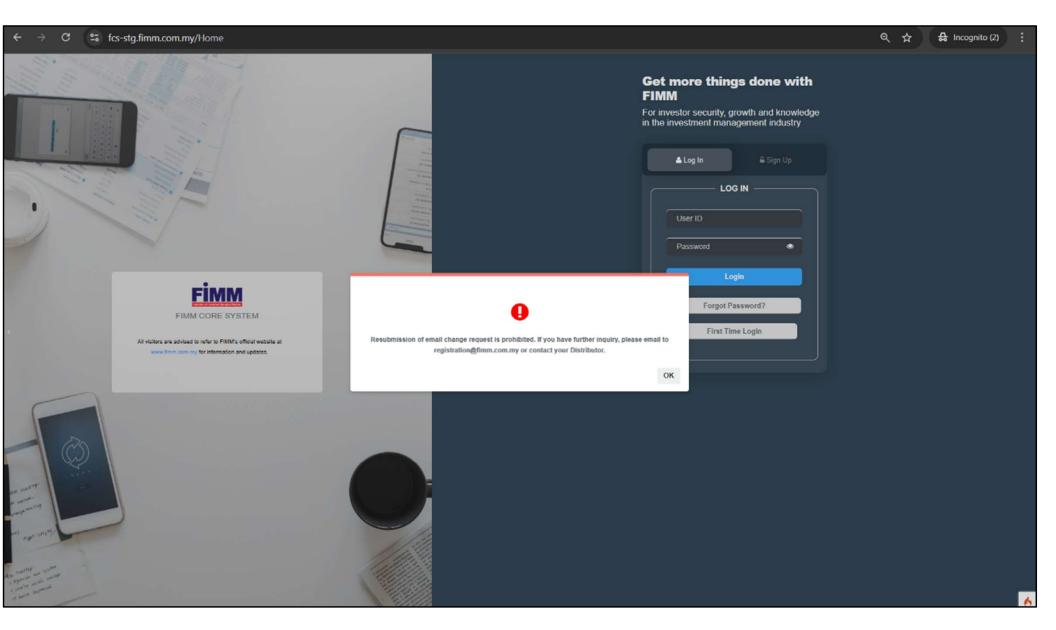
If your IC is correct, you will be requested to enter the email address previously registered with FIMM. Once you enter your email address, click 'Submit'.



A pop-up will inform you to check your mailbox for the verification link.



If you no longer have access to the registered mailbox, please click the 'Change Email Address' (red arrow) to update your email address. You will be requested to enter a new email address and selfie with your IC. The change request MUST BE APPROVED before you are able to receive the new verification link.



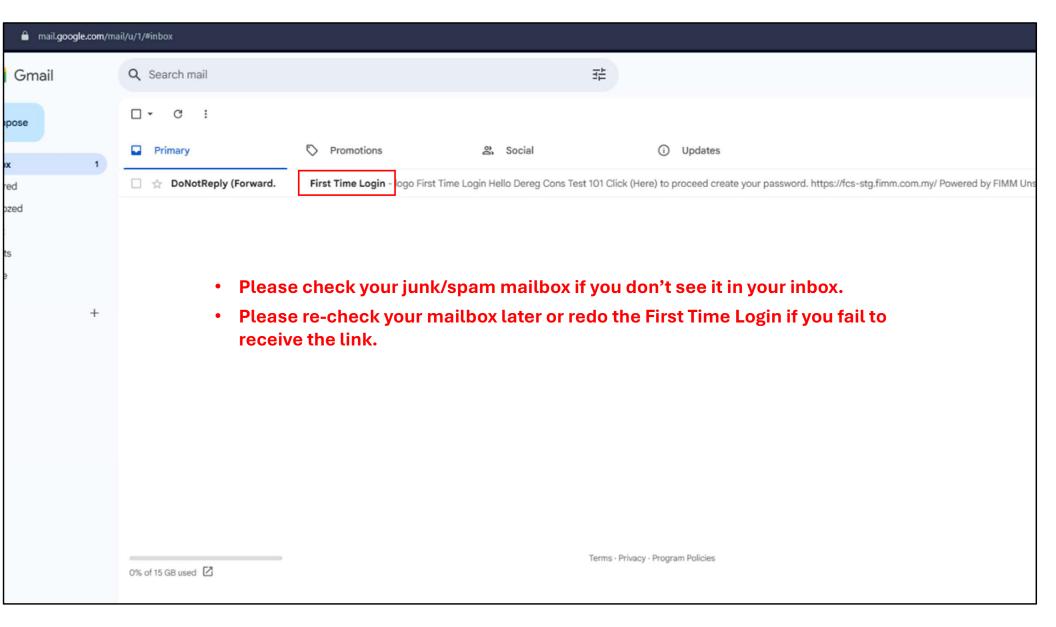
You can only submit one email change request at one time. If you try to re-submit multiple time, you will receive the following error message

Approval of Email Change Request

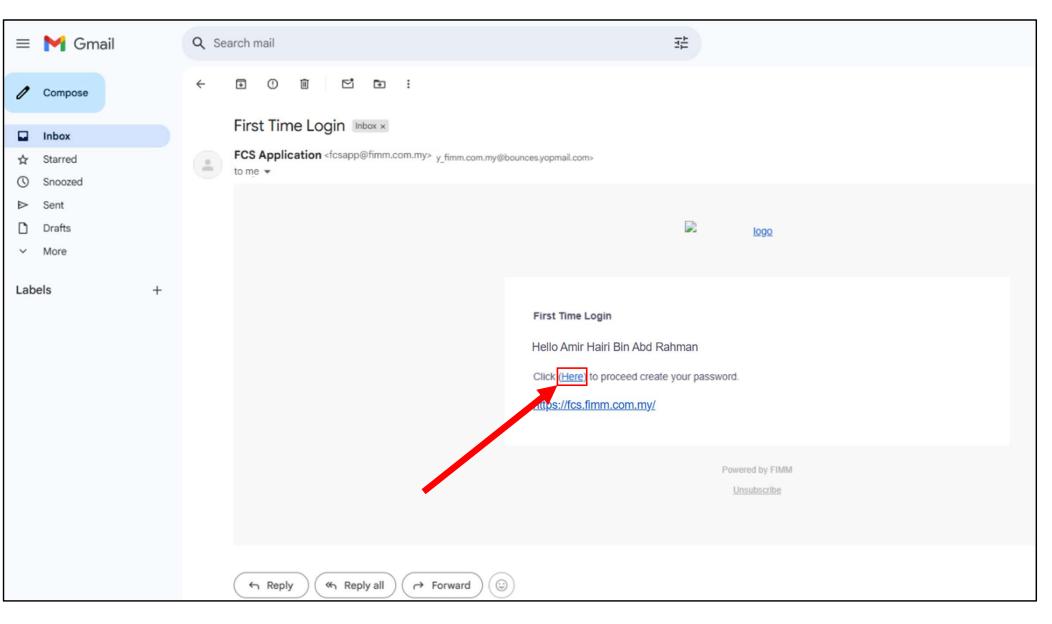
- Active Consultant by the registered Distributor
- Non-Active Consultant by FIMM

Your email request will be submitted to your Distributor for approval. You may follow up your Distributor if you are an active consultant.

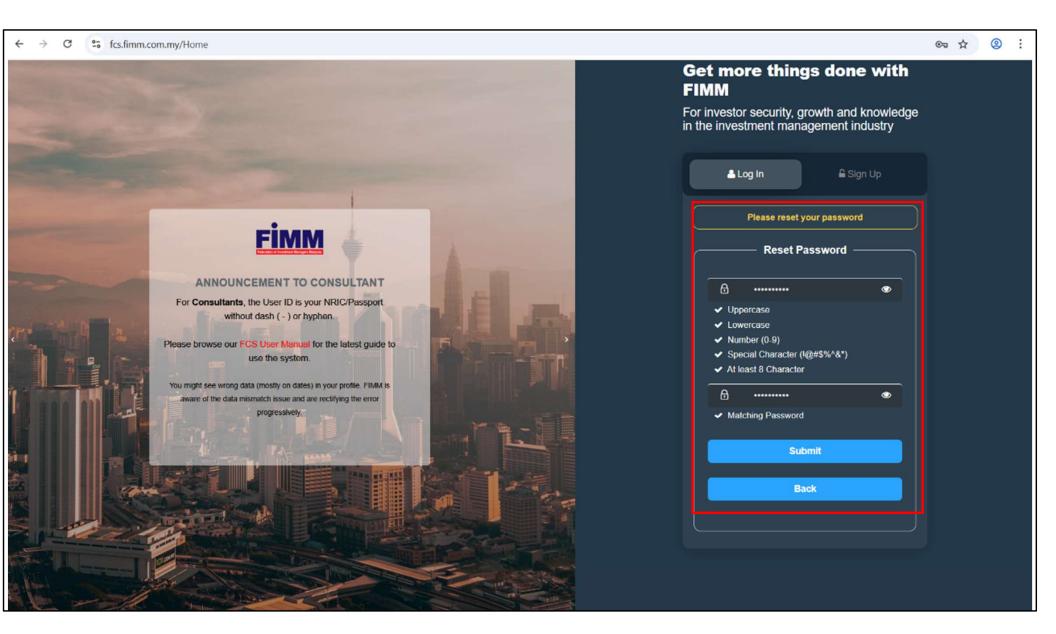
If your new recruit is a former consultant and they face such issue, you may advise the former consultant to contact FIMM.



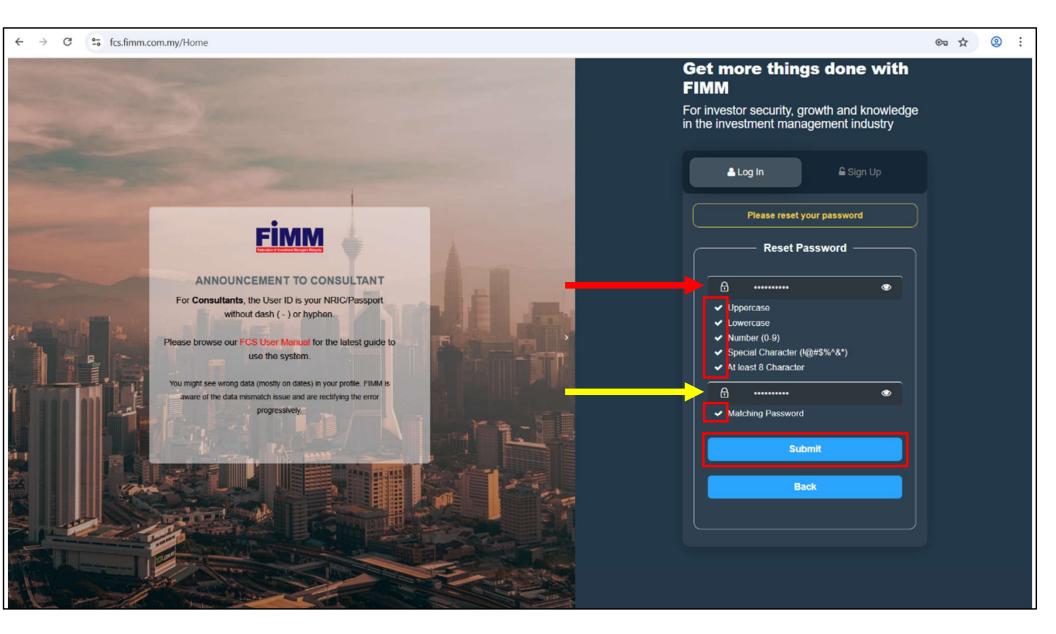
Go to your inbox and locate or search for email with the title: **First Time Login**. Click to open the email Sender by: fcsapp@fimm.com.my.



Inside the email, locate the verification link denoted by the word 'Here'. Click the word 'Here'

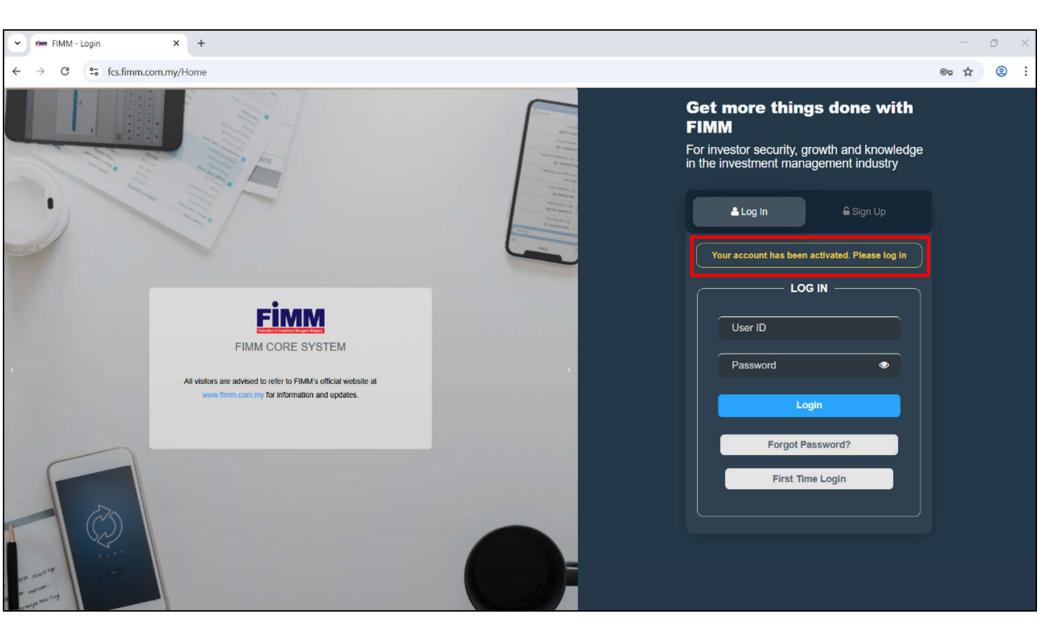


Once you have click the link, you will be brought back to the FCS Login Page. You need to set your password.

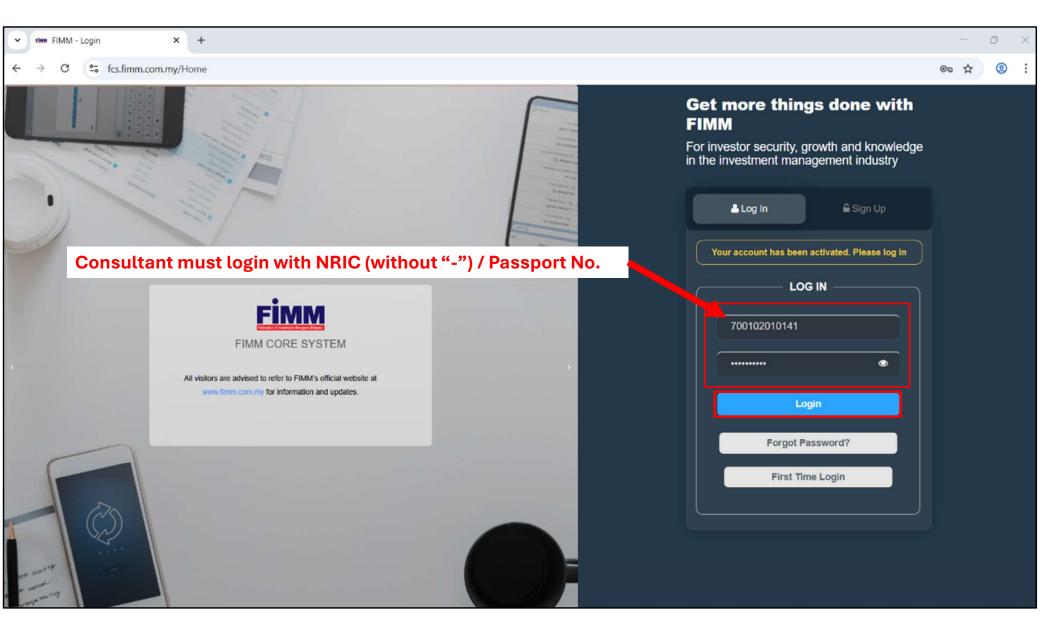


Enter your new password in the field provided (red arrow) by following the requirement on the screen. Please ensure all the requirement is ticked. Then, re-enter your password in the second field (yellow arrow) to confirm it. Make sure it matches the password you entered earlier.

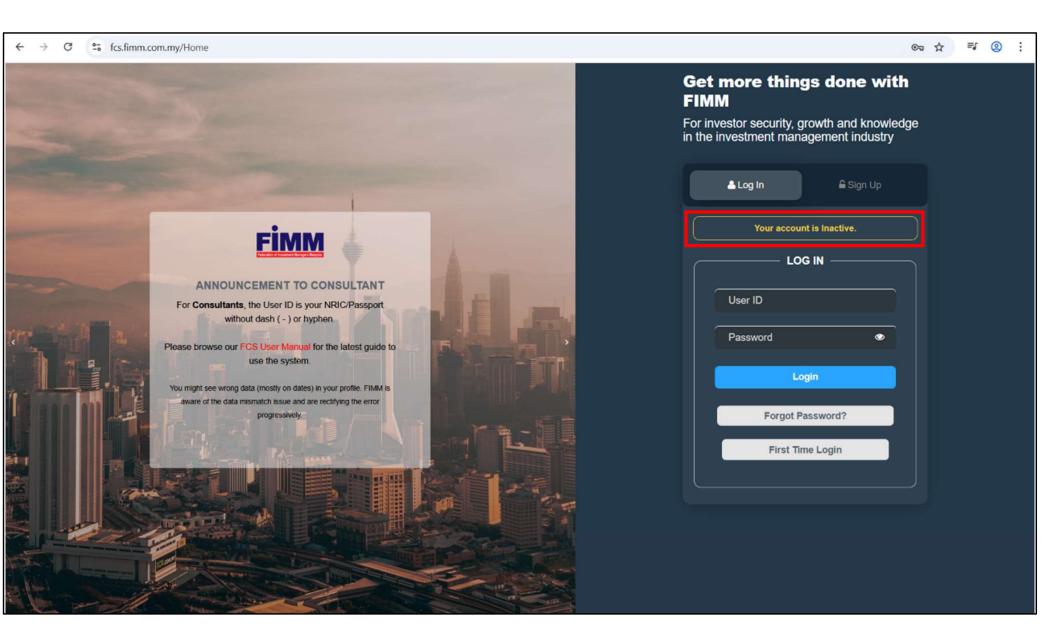
Then click the submit button.



The FCS Login page will indicate that your account has been activated.



You can login using your IC number (without dash) with the password you have set earlier. Click 'Login' button



If you try to login using your email address, you will get the "Your account is Inactive" error.

