FCE-Overview



This **Notes to Candidates** is strictly intended for Candidates who are taking the FCE

What is FCE?



Target audience

- New Applicants who wishes to market and distribute UTS or PRS;
- Consultants intending to vary their registration
- Re-siting Applicants for the FIMM Examination



Location

Candidates may sit for the examination at home or at any location that meets FIMM's specified requirements. Please refer to FIMM Rules of Examination (Rules).



Session Availability

Wednesday & Saturday (Except Public Holiday) Three (3) sessions/day: 9am, 12pm & 3pm



Language

- English
- Bahasa Malaysia



Examination Structure

Duration	120 minutes (2 hours)
Passing Mark	75%
Number of Questions	60



Result Notification

Upon completion of the examination, a preliminary result will be sent to the candidate via email.



FCE Key Requirements



Technical Requirements:



Laptop/desktop:

Must be installed a supported web browser (e.g., Firefox, Chrome, Safari, Opera, or Internet Explorer)



Mobile Phone:

Must be installed with Microsoft Teams Application



Internet:

Stable and reliable connection required



Location/Room:

A quiet place with proper lighting and an appropriate setting



Detailed Technical Requirements



Candidates intending to enrol in the FCE must ensure that their laptop or desktop, mobile device, system, software, and environment meet the following technical requirements:



Laptop/Desktop

a) System/software:





Operating system

Windows 10 Professional or Home edition. *Note: 10S mode is not supported*

MAC Book Pro, Mini, Air Operating System Version 10.15.5 Catalina*

Browser

Latest version of :
Chrome
Firefox
Internet Explorer
Safari
Opera

Pop-up Blocker

Pop-up blocker should be disabled to enable launch of examination

Network adaptor

1Gbps Network Interface Card

Important note:

* Operating systems below version 10.15.5 are no longer supported by macOS, following a recent upgrade by Apple. For further details, please refer to Apple's release notes for version 10.15.5.



2 Mobile phone and conferencing connectivity

a) Internet connectivity: 🤶



b) Microsoft Teams:



Internet **High Speed Broadband** connection type

Internet download speed

5 Mbps

Internet Upload Speed

5 Mbps

System requirements



- Compatible with Android phone
- Support is limited to the last 4 major versions of Android
- Current version is Android 15



- Compatible with iPhone
- Support is limited to the 2 most recent major versions of IOS
- Current versions of IOS is 18.4.1.

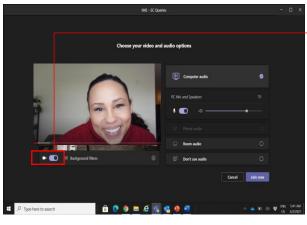
Candidates are advised to take the following steps prior to the examination day:

- **Download** the **Microsoft Teams application** onto your **mobile phone** at least two (2) days before the examination day.
- Familiarise yourself with Microsoft Teams by watching instructional videos or online tutorials (available on YouTube) on how to use the application **before** your scheduled examination day.
- If you intend to use mobile data, please ensure that your connection meets the minimum speed requirement of 5 Mbps for optimal performance.

c) Configure your Microsoft Teams settings to allow invigilators to view your face, your screen, and the room or location where you are taking the examination

Candidates must adhere to the following instructions before and during the examination session:

- Click the link provided and join the Microsoft Teams meeting via your mobile phone at least 40 minutes before the scheduled examination start time for identity verification purposes.
- Ensure that your video is switched on and the background filter is disabled throughout the entire examination session.





- Activate your camera by sliding the video icon to "On."
- The use of background filters is strictly prohibited during the entire examination session.



How-to steps and video:

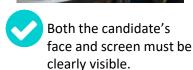
https://www.youtube.com/watch?v=6pauAUOI8v4

Note: The screen layout displayed is for reference only. Actual layouts may vary depending on your Microsoft Teams version.

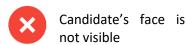
d) Where to place your mobile phone?

Ensure that your mobile phone is placed securely at an angle that provides a clear view of both your face and the screen during the examination.

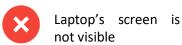














3 Examination room/place of your choice

- Find a quiet and private space that you can use for the entire duration of the examination session. Candidate is not allowed to do their examination at Café or any open space.
- 2. The lighting in your room should be of daylight quality, with overhead lighting preferred. If overhead lighting is not available, ensure that your light source does not cast shadows or make it difficult for the invigilator to clearly see your face and surroundings
- Candidates must be alone in the examination space for the entire session. No one should enter or be present in the room during the examination. Any interruptions or disturbances may result in disqualification.
- 4. Candidates must ensure that their examination table is clean and free from any unauthorised materials. Only the following items are permitted: identification document, drink (if necessary), two blank A4 sheets of paper, one pen, and a non-programmable calculator. All other items, including additional stationery, must be kept away
- The use or placement of tablets, smartwatches, and other electronic devices is <u>strictly</u> <u>prohibited</u> throughout the examination session, unless prior approval has been granted by the invigilator.

- 6. The examination area must be free from any background noise or distractions that may interfere with the session.
- 7. All programs, applications, and websites on your laptop or desktop must be closed unless otherwise instructed by the invigilator for examination purposes.
- Candidates must remove hats, sunglasses, earphones, and headphones before the examination begins.
- Food is not permitted during the examination session. However, candidates may bring a drink if needed.
- Candidates who use hearing aids must inform the invigilator **before** the examination begins.
- 13. If you encounter any technical issues when accessing the FCE, please contact the invigilator at 011-1323 8042 or email exam@fimm.com.my for assistance

Note: FIMM reserves the right to disqualify candidates or withhold their examination results if they are found to have breached any of the above requirements or violated FIMM Rules of Examination (Rules).



FCE Rules



The FIMM Rules of Examination (Rules) are available at [insert website link].

All candidates are **required to read, understand, and comply** with the *Rules* prior to sitting for the examination. Failure to do so will not be accepted as a justification for any breach or non-compliance with the *Rules*.

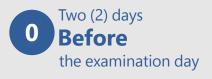


Exam Checklist

Key Actions to Take Before Examination

and During Examination Day

















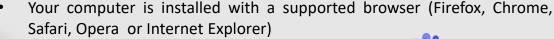


- Prepare your room
- Install browser on your computer
- Install Microsoft
 Teams application
 on your mobile
 phone
- Have your identification document ready
- Ensure computer is switched on and ready
- Join the Microsoft
 Teams via mobile
 phone
- Start the examination and begin navigating your e-paper
- Once the exam session concludes, a preliminary result will be emailed to you



Two (2) days before the examination day

Please ensure that:





Your mobile phone has the Microsoft Teams installed

Internet connectivity of the examination room/place is strong and stable Your examination room/place has proper lighting, quiet and is conducive for taking the examination.

Your table or space area is clean and uncluttered.

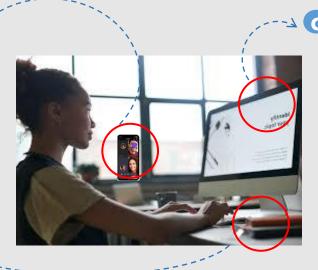
You have the following items ready - One (1) piece of blank A4 paper and a non-programable calculator to be used during the examination day.

Note: Ensuring all the above items are in place before the examination day will help Candidates join the Microsoft Teams meeting on time. Last-minute system configurations may take longer than expected and could result in delays or disruptions to the examination process.

1 Before the examination starts

Three (3) days before the examination date, candidates will receive an email from FIMM containing the links to both the Microsoft Teams meeting and the examination site. Please ensure your computer setup and examination environment meet all the requirements outlined on Pages 3, 4, and 5 of this document.

- Join the Microsoft Teams meeting via your mobile phone at least 40 minutes before the examination start time. Place your mobile device in a position where the invigilator can clearly see both your face and your computer screen throughout the examination.
- Clear your table. Only your identification card/document, one (1) piece of blank A4 paper, pen, no-programmable calculator and drink are allowed on your table.



Click the link to access the FCE examination page.
Once you are on the FCE landing page, close all other applications and browser tabs that are not related to the FCE to avoid unnecessary disruptions.

Please wait for the invigilator's instructions to proceed with identity authentication before beginning the examination.

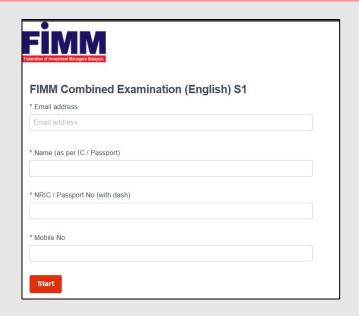
Note: As configuring your electronic devices and setting up your examination environment can be time-consuming, candidates are strongly advised to complete all preparations in advance of the examination day to avoid any unnecessary delays in starting the examination.



1 Before examination starts (cont'd)



Enter your Exam No.
and the password
provided by the
Invigilator and click
"Continue" to proceed.

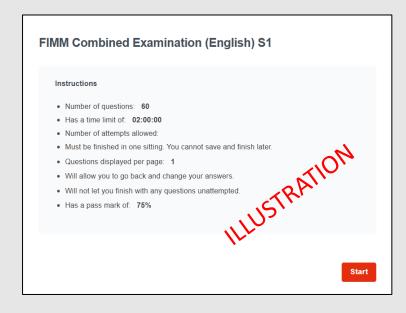


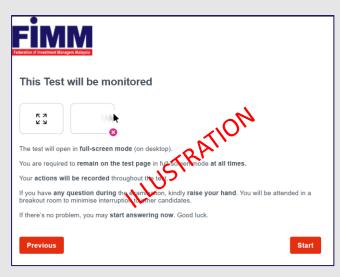
Enter the following details:

- i. Email Address
- ii. First Name (Please enter your <u>full name</u> for examination purpose)
- iii. NRIC number
- iv. Mobile number

Once all fields are completed, click "Start" to proceed.

2 Examination ongoing

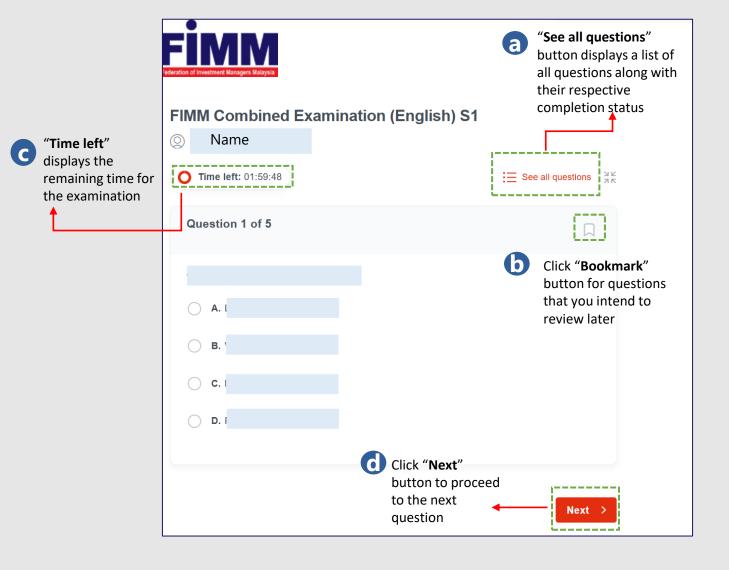






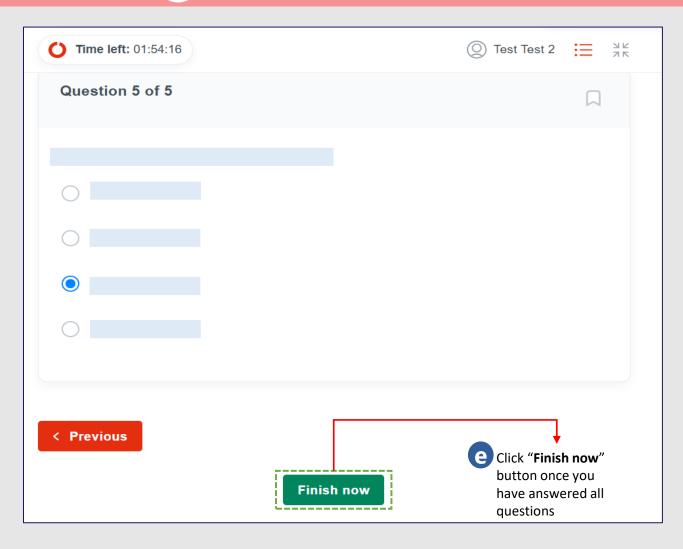
2 Examination ongoing (cont'd)

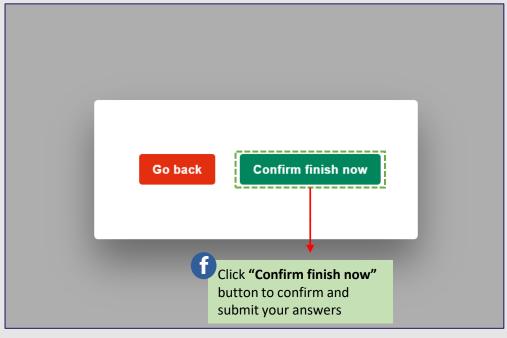
On the main examination page, Candidates can navigate through the examination using the following buttons:





2 Examination ongoing (cont'd)







3 End of Examination



FIMM Combined Examination (English) S1

0

Name

Duration: 00:06:50

Date started: Thu 8 May '25 10:57

Date finished: Thu 8 May '25 11:04

Feedback

Sorry, please try again...

You have failed the above examination.

Your status is now pending for final result and registration approval from FIMM. Candidate will receive the official exam result (within 5 calendar days) via FCS Profile. If you want to appeal against the result, you may submit in within 14 calendar days from your examination date.

The appeal is subject to details of which can be found in the above application or the relevant company.

Results announced immediately after the examination are preliminary and subject to FIMM's final verification and approval within three (3) working days.